



Contact Information

Physical Address

BHJ Incorporated
1651 Atlantic
Union City, California 94587
United States

Communication

Telephone 510-797-6780
Fax 510-797-9364
Email sales@bhjinc.com
Web http://www.bhjproducts.com

Hours of Operation

Monday-Friday, 8:00am-5:00pm Pacific Time

Limited Warranty

If a product has a defect in materials or workmanship BHJ, Products, Inc. ("BHJ") will repair or replace the product. This warranty is for 90 days from the date the product is delivered unless a shorter time is stated for a particular product. Should BHJ determine that a product should be returned to the factory for inspection or repair, the customer must properly pack the product to protect it from further damage and ship it freight prepaid. In no event shall BHJ be liable to the customer for consequential, incidental, economic, or special damages stemming from any breach of express or implied warranty.

THIS IS THE ONLY WARRANTY BHJ GIVES IN CONNECTION WITH ITS PRODUCTS. BHJ GIVES NO OTHER WARRANTY EXPRESS OR IMPLIED AND DISCLAIMS ANY OTHER EXPRESS WARRANTY AND ALL IMPLIED WARRANTIES, INCLUDING THE WARRANTY OF MERCHANTABILITY.

Conditions Of Use

BHJ shall have no liability and BHJ's warranty does not apply if the Product is abused or used for a purpose other than the intended purpose or used in other than the intended manner. BHJ shall have no liability and BHJ's warranty does not apply if the Product is not properly maintained. BHJ shall have no liability and BHJ's warranty does not apply if the Product is repaired or modified by anyone not authorized to do so by BHJ.

Limitation Of Liability

BHJ Products shall not be liable for any unforeseeable or any consequential damages arising from the use of the product. BHJ's liability for any damages arising from use of the Product is limited to the purchase price of the Product.

Warnings

BHJ manufactures precision tools, fixtures and gauges for the automotive industry. BHJ Products are used in

conjunction with products of others to repair and modify engines. The installation or use of BHJ Products and the operations in which BHJ Products are used require skill, experience and attention to safety precautions.

BHJ Products are often used in high performance engines in situations where the engines are used in extreme conditions, and at or beyond the level at which sudden and surprising failure of components are to be expected, such as automobile racing. Failure of components, including BHJ Products, can lead to dangerous situations and to damage to other property, and injury or death of the driver or of others.

IF YOU USE BHJ PRODUCTS IN DANGEROUS ACTIVITIES SUCH AS AUTOMOBILE RACING YOU ASSUME THE RISKS INHERENT IN THAT ACTIVITY AND ONE OF THE INHERENT RISKS IS THE FAILURE OF THOSE PRODUCTS.

BHJ Credit Policy

Terms for all sales are Cash, COD-Certified Check/ Money Order, or Prepaid by Visa or MasterCard unless a signed credit application is on file and has been approved by BHJ. Credit applications are available for Net 30 Days or COD-Company Check OK terms.

Sales Tax

Sales Tax will be charged for all California and Florida sales unless a Resale Number is on file with us or provided at the time of order.

BHJ Freight Policy

All orders are sent freight pre-paid and billed, F.O.B. Newark, California unless other arrangements have been made in advance. Orders normally ship the next business day for in-stock items when standard UPS Ground shipping is requested. We can typically ship "same-day" as late as 3:30 PM Pacific time for in-stock parts if expedited shipping is requested.

BHJ Return Policy

If a product needs to be returned to us for credit or repair, please call for a RMA number (Return Merchandise Authorization), which can be referenced when the package arrives and will speed the response time for repairs and returns. Most RMA returns will be processed within 7 working days. All returns to the factory must be sent freight prepaid and properly packaged to prevent the product from damage during shipping. Shelf items returned for credit will incur a 15% restocking charge. Custom made parts can only be returned for defects in material or workmanship.

Check All Packages

WE ARE REQUIRED TO FILE ALL FREIGHT CLAIMS WITHIN 72 HOURS. PLEASE INSPECT EACH SHIPMENT FOR MISSING OR DAMAGED PARTS.